



Stewart & Heaton Clothing Co. Pty Ltd

As Trustee for the S&H Unit Trust. ACN 051 578 842 ABN 49 282 169 771

Website: www.shcc.com.au



Quality Policy

Policy Statement

Stewart & Heaton is an Australian owned company providing functional, high quality, innovative and cost-effective uniforms, workwear, protective and other clothing to government and industry.

Stewart & Heaton strives to achieve ongoing customer satisfaction and continual improvement throughout all stages of our product and service delivery.

Commitments to Quality

To achieve this goal Stewart & Heaton has committed to:

- Maintaining and continually improving an effective quality management system which is certified to ISO9001:2016.
- Maintaining compliance to legislative, industry, contractual and other relevant external requirements.
- Integrating continual improvement of quality into all aspects of Stewart & Heaton's operations.
- Establishing measurable quality objectives and working towards them together to ensure continual improvement.
- Ensuring all employees have the required skills, competencies, and knowledge to do the job.
- Inviting and encourage customer feedback.
- Engaging management and employees in quality improvement initiatives.
- Ensuring effective planning and communication of changes to the quality management system.

Authorisation

This policy has been authorised by:

Steven Kulibaba
General Manager
Date 29th November 2023

Doc Reference: POL-SH012	Issue: 8	Doc Type: Policy
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